

Q/A Continued

Any test or procedure performed here at Matthew 25 is done without charge. If it needs to be done elsewhere, then special arrangements are made through Matthew 25 by giving you a "referral slip", but you still may be responsible for some of the cost. If you do not show for the referral appointment, you are responsible for the full cost of the test.

What services are provided?

General medical and dental care, as well as specialty clinics in diabetes, blood pressure, ophthalmology, physical therapy, ear-nose-throat, urology, women's clinics for pap smears, podiatry, dermatology, pain management, cardiology and pulmonary. Lab tests that can be done here include urinalysis, blood sugar, hemoglobin, strep throat, and pregnancy. Dental services include exams, x-rays, dental home care instructions, cleanings, fillings, extractions, full dentures, partial dentures. Referrals are made to outside health care providers for other kinds of tests and care.

Services NOT provided

Work injuries, motor vehicle accidents, sexually transmitted diseases are not treated here. Oral contraceptives, and controlled medications are not available here.

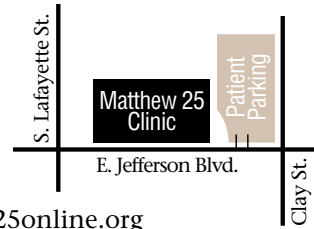
The Patient Assistance Program

As a patient of Matthew 25, some of the medications may be obtained free from the various drug companies using the Patient Assistance Program. (See the Patient Assistance Program brochure)

Need for Translator

English is the common language spoken at Matthew 25 Health & Dental Clinic. Because medical/dental history is taken, prescribed medications carefully explained, and critical directions regarding healthcare given—all in English—the patient must be able to understand what doctors, nurses and assistants are saying. For that reason, the patient needs to provide some adult that can translate for them if they cannot speak English.

Matthew 25 Health and Dental Clinic
413 East Jefferson Boulevard
Fort Wayne, In 46802
PHONE 260.426.3250 FAX 260.426.0443



matthew25online.org

Hours*

Medical Dental

Time	Medical	Dental
8:30 - Noon	By Appt	Appt. & Walk in**
12:30 - 4:00	By Appt	Appt. only
5:30 - 8:00	Closed	Closed
8:30 - Noon	By Appt	Closed
12:30 - 4:00	By Appt	Appt. only
5:30 - 8:00	Closed	Appt. only
8:30 - Noon	By Appt	Appt. & Walk in**
12:30 - 4:00	By Appt	Closed
5:30 - 8:00	By Appt	Closed
8:30 - Noon	By Appt	Appt. & Walk in**
12:30 - 4:00	Closed	Appt. only
5:30 - 8:00	By Appt	Closed
8:30 - Noon	By Appt	Appt. & Walk in**
12:30 - 4:00	By Appt	Appt. only
5:30 - 8:00	Closed	Closed

*Clinic hours are subject to change without notice. It will be closed on the fifth Tues., Wed., or Thurs. evening of the month. The Med Room is closed evenings.

**Dental will accept the first 8 patients during first hour of day dental clinics, subject to availability of our volunteers. Schedule is subject to change if Dental Clinic is short staffed.

For Clinic Closings due to weather, check Channel 21, WOWO, or WBCL

Matthew 25 Health and Dental Clinic is inspired by the Gospel to provide free primary healthcare services to uninsured, low income residents of Allen County

"I was sick and you looked after me... 'I tell you the truth, whatever you did for one of the least of these my brothers of mine, you did for me'"

Matthew 25:36 & 40

A part of the Fabric



This brochure is provided to inform you of medical information, services and procedures. Brochures also available for Medical Dental Patient Assistance Patient Advocacy

Matthew 25 Patient Information Information

To apply

Matthew 25 Health and Dental Clinic

We exist to help the underserved population of Allen County with their health and dental needs. We accept no government funding and rely on the generous support of our providers and lay volunteers to make the clinic run. Most of the people you have contact in the clinic are donating their time to help you. Without these volunteers, we could not operate the clinic. We will make every effort to assist you with your needs. We appreciate your cooperation to help us accomplish that task.

To qualify

To be a patient at Matthew 25 you need to be a resident of Allen County, 18 or older, have no medical insurance (including Medicaid) (see Dental for certain exceptions), and be at or below our income requirements.

To become a patient please bring

1. Photo identification (driver license, etc.)
2. Proof of residence in Allen County (mail in your name with current Allen Co. address (such as a bill/lease). If not a U.S. citizen, you must provide a resident card, Green card, or an Embassy card).
3. 1 month of continuous paycheck stubs (within the last two months) if employed.
4. Statement of household income (or lack of income) which includes legal spouse and dependents only. If other persons living in the home are contributing financially to the household, their contributions must be declared as income.

If you are of age and living at home or with relatives in their home, or with another person in his or her home, you must bring a letter from the person with whom you are living stating that they are not financially responsible for you and that he/she is providing you free room and board.

5. Most recent tax return (if filed).
6. Proof that you have applied for Unemployment, Medicaid and/or Disability.
7. Names and address of all physicians, hospitals, etc. that have treated you in the past year.
8. The names, dosages and frequency of all medications you take.

Are There Copays?

Yes. To help defray the costs of the clinic, patients are asked to copay \$5.00 for medical visit; \$10.00 for scheduled dental visit-\$5.00 for dental walk in.

How do I get my 1st exam/treatment?

New patients must come in and complete paperwork to see if they qualify, bringing in the above eight items.

For Medical—**this should be done between 8:30 am and 11:00 am**. After qualifying, you will be given an appointment for an exam.

For Dental—New patients will be seen on a walk-in basis. Patients should be here **no later than 8:30 am** (except Tuesdays), It is suggested that patient arrive early. Clinics fill quickly.

What can I expect on my 1st visit?

Report to the front desk at least 15 minutes ahead of your scheduled appointment Medical on left; Dental on right. The staff at the front desk will “sign you in” which means medical or dental personnel know that you have arrived and will call your name for your appointment.

How do I get regular appointments?

Established patients can make an appointment by calling 426-3250, ex 237 for an appointment **during business hours (no appointments are made by email)**. If calling after business hours, leave a voice mail. Your call will be returned.

What if I need to be seen, but I do not have an appointment?

A daily schedule are set aside for established medical patients who have appointments (see back). Patients with acute illnesses will be worked in as time allows.

As an established patient, if you are experiencing a new problem, please call and ask for a nurse who may be able to assist you and see if you can be seen by us that day. If you cannot, you may be referred to another healthcare facility. For Dental—Patients who need immediate treatment will be seen as walk-ins only.

What if I am going to be late or miss my appointment?

Please call us to reschedule an appointment. If you miss an appointment you will be required to reschedule before we can fill or refill medications here. We will give you written prescriptions that you can have filled at your own expense until your appointments.

It is clinic policy that you can only miss three (3) appointments before being considered for dismissal from the clinic, so please pay special attention to your scheduled appointments.

A “miss” is defined as an appointment that you missed and did not call ahead to reschedule.

How can I get refills on my medications?

If you have refills for a medication, call the medication refill line, 469-0232, 3 business days before you need to pick up your medication. Include your **name, date of birth, and name(s) of the medication** you want refilled. If someone else is picking up your medication, please send a signed note with them giving them your permission.

If you have refills and did not miss an appointment, and you called 3 days in advance, your medications WILL be ready. DO NOT call to check. The Med Room is closed evenings.

Is this a free clinic?

Beside the copay, there is no fee charged to you for services at Matthew 25.

Who pays for labs, x-rays, and other procedures?